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CloseView: Conflict Display Cards 4•8, 8•24, 8•24 GC & System 6

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TOPIC -----

I'm having intermittent crashes that seem to be related to the CloseView control panel. I am running System 6.0.x. I frequently need to use CloseView, and my Macintosh crashes almost always when using CloseView.

DISCUSSION -----

There is a known anomaly with CloseView versions prior to 7.0 (that is, those versions before System 7) and the Macintosh Display Cards 4•8, 8•24, and 8•24 GC in the NuBus Macintosh. Your symptoms are typical of this anomaly. The only workaround for using CloseView with these cards is to upgrade to System 7.

CloseView behaves gracefully under System 6 in other Apple-supplied video environments: Macintosh Classic, Macintosh IIsi built-in video, Macintosh IIfx built-in video, Macintosh LC built-in video, Macintosh Plus, Macintosh SE, Macintosh SE/30, Two-Page Display Card, Portrait Display Card, and Macintosh II Video Card. We have no data regarding third-party video cards.

The version of CloseView that ships with System 7 is compatible with the 8•24 style of video cards. Users wishing this functionality are encouraged to upgrade to System 7.

Note that though in very brief testing we didn't encounter any problems using CloseView version 7.0 on Macintoshes running System 6.0.x having an 8•24 video card, Apple did not formally test this configuration nor is this a recommended configuration.

An alternative is to use third party CloseView-like programs, such as Stepping Out from Berkeley Systems, Inc. For more information, search under Berkeley Systems.

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