

Macintosh: Troubleshooting a File that Won't Go Away

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TOPIC -----

I have been trying to delete a mysteriously named file ("tmp.aaa0034") that appeared on my Desktop after a system crash a few weeks back. I have been able to trash the document but it always reappears eventually. I have tried holding down the option key while trashing also, in case it could be locked, but again it reappears.

DISCUSSION -----

If you trash the file, use the Empty Trash command, and the file still reappears, you have an application program that isn't cleaning up after itself very well. We're not familiar with that particular file name format, so we're not sure what application is causing the problem. We suggest reinstalling those applications you use most often, in the hopes of finally getting rid of whatever corruption there may be.

If the above doesn't work, try rebuilding the Desktop file by holding down the Command and Option keys at startup. If that doesn't help, you will probably have to reformat your hard drive. Copyright 1991, Apple Computer, Inc.

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