System 7.1: Damaged Font Suitcase Message (7/96)

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TOPIC ---

This article tells you what to do when you try to open or remove a font suitcase
file, and the Macintosh displays a message saying that the font suitcase is
damaged.

If you try to move the damaged font suitcase from the Fonts folder to the Trash
or to another folder, the Macintosh returns a System error. The System 7.1
Finder doesn't allow moving or deleting some damaged font files from the active
Fonts folder.

DISCUSSION --

TESTING AND REMOVING A DAMAGED SUITCASE

To test a font suitcase file to see whether it's damaged, double-click on the
font suitcase to open it. If you can open the suitcase, it probably isn't
damaged. If you can't open the suitcase (receive a system error typically -39
or "Command could not be completed because the file is damaged."), here's how to
remove it from the Fonts folder:

1) Move the Fonts folder to the desktop.

2) Create a new Fonts folder in the System Folder.

3) Drag the known good Fonts from the desktop Fonts folder to the newly
   created Fonts folder.

4) Restart the Macintosh.

5) Drag the Fonts folder on the desktop, with the corrupted font suitcase,
   to the Trash.

6) Drag a "good" copy of the corrupted font suitcase from a backup copy or
   from the original font disk to the closed System Folder.

REASONS THE SYSTEM IDENTIFIES A SUITCASE AS DAMAGED

Name Longer Than 31 Characters

System 7 considers a font damaged if its name is longer than 31 characters.
System 6 allowed fonts to have longer names, but System 7 doesn't. You should
contact the font vendor and request a System 7-compatible version of the font.

(The Finder has always limited file names to a maximum of 31 characters. System
6 fonts couldn't exist as files on the desktop. System 7 allows fonts to exist
in suitcases, like System 6 and earlier, or as individual files on the desktop.
But since the Finder doesn't allow font names longer than 31 characters, it
treats these fonts as damaged.)

Compressed by Third-Party Utility

System 7.1 reports fonts as damaged if a third-party font compression utility
(such as Font & Sound Valet, included with Suitcase from Fifth Generation
Systems, Inc.) compressed the font. Versions of Font & Sound Valet before 1.3
create suitcases that appear damaged in System 7.1.

To fix a damaged suitcase, decompress the suitcase with the proper utility and
open the suitcase to test if the suitcase is damaged. If you have Font & Sound
Valet, use version 1.3 or later to decompress the font suitcase. Otherwise,
reinstall the original uncompressed font suitcase.

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