



# Tech Info Library

## At Ease 4.0: Screen Shots Disabled When At Ease is Off (2/97)

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TOPIC -----

This article describes an issue where if At Ease 4.0 is turned off with the At Ease Administrator, taking screen shots is disabled on all At Ease workstations.

DISCUSSION -----

If At Ease is turned off through the At Ease Administrator, taking screen shots are disabled on all At Ease workstations, even if screen shots were not previously disabled when At Ease was on.

### Workaround

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If you need to have At Ease off and have the ability to take screen shots, you will need to either disable, or remove the At Ease software on the workstation.

Apple engineering is aware of this, however, there is no known time frame for a fix being made available.

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