



Tech Info Library

At Ease 4.0: Frequently Asked Questions (11/96)

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TOPIC -----

This article contains answers to frequently asked questions (FAQ) about At Ease 4.0.

Questions in this FAQ

- 1) Is there any way to shorten the list of At Ease 4.0 users, or group them so a user does not have to scroll through a potential list of 4,000 users?
- 2) Can At Ease workstations recognize a CD-ROM tower connected to a server?
- 3) When I use the At Ease Administration program to add a workstation to my approved list I got the following error, "Could not write the workstations list out to the server." Where is the workstation list and how can I fix this?
- 4) Question: Do you have to install At Ease to use the Network Assistant software?
- 5) Do teacher handouts affect students disk quota?
- 6) With At Ease 4.0, I cannot select a printer for printer quotas unless a desktop printer file exists. How can I get a desktop printer file for my non-Apple printer?

DISCUSSION -----

1) Question: Is there any way to shorten the list of At Ease 4.0 users, or group them so a user does not have to scroll through a potential list of 4,000 users?

Answer: One way is to group users is by user type. To change the list use the show option at the login screen and select only Users, Workgroup Administrators, or Administrators. The names on the login screen then appear in alphabetical order. Users can move closer to their name by pressing the first two or three letters of their name which will bring them closer to their name without scrolling through the entire list.

Another option would be to change the System Settings and require the users enter their name and password.

2) Question: Can At Ease workstations recognize a CD-ROM tower connected to a server?

Answer: Workstations can see the CD-ROM discs as shared server volumes. It does not treat them as CD-ROM drives.

3) Question: When I use the At Ease Administration program to add a workstation to my approved list I got the following error, "Could not write the workstations list out to the server." Where is the workstation list and how can I fix this?

Answer: The workstation list is kept in the At Ease Server Prefs file on the At Ease server. This file is located in the Preferences folder which is in the System Folder. You should place the At Ease Server Prefs file in the trash, choose the Empty Trash command from the Special menu, and restart you server. Then reconfigure the server with the At Ease Administration application.

4) Question: Do you have to install At Ease to use the Network Assistant software?

Answer: No, You can perform a custom install of Network Assistant without installing At Ease.

5) Question: Do teacher handouts affect students disk quota?

Answer: Yes. When a teacher uses the Hand out feature in the Panels environment, the document is copied to each users Handout folder inside the their documents folder.

6) Question: With At Ease 4.0, I cannot select a printer for printer quotas unless a desktop printer file exists. How can I get a desktop printer file for my non-Apple printer?

Answer: The Read Me file states that At Ease does not create desktop printer files for non-Apple printers, you need to check with your printer vendor.

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