



# Tech Info Library

## At Ease: Cannot Access Floppy (Drive A) On The DOS Side (10/95)

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TOPIC -----

We have installed At Ease for Workgroups 3.0 on our PowerMac 6100/DOS compatible computers. At Ease seems to prevent the DOS side from seeing Drive A. If we turn off At Ease, the DOS side can access Drive A just fine.

DISCUSSION -----

At Ease sets the same limitations to floppy disk access on the DOS side as it sets for the Macintosh side. That is, if the At Ease Setup allows accessing and storing files on a floppy disk, then the DOS side can also use the floppy disk in Drive A.

The Full Finder setup has no restriction on the use of floppy disks and either the Macintosh or DOS side can access a floppy disk in Drive A.

In a Restricted Finder setup or At Ease Panels, access to floppies is controlled by the Locations pane that controls where files can be stored or opened.

Follow these steps to allow users to save and/or open documents from a floppy disk while in the At Ease panels:

Security Panel

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Step 1

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Launch At Ease Setup, open the Setup you want to have access to the floppy drive.

Step 2

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Click the Padlock button to go to the Security Panel.

Step 3

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In the first section:

For new documents, users are required to use their At Ease Documents folder to:

Open

Save

Click the box to put an x in the Open section if you want your users to be able to open documents. Click the box to put an x in the Save section if you want your users to be able to save documents.

Locations Panel

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Step 1

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Click the Floppy Disk button to go to the Locations Pane.

Step 2

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In the second section:

Store user documents on:

Setup location volume

Floppy Disk

Click the box to put an x next to Setup location volume if you want your users to have access to the At Ease disk. Click the box to put an x next to the Floppy Disk section if you want your users to have access to a floppy disk.

Step 3

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Click OK.

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Support Information Services

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