Tech Info Library

Performa: At Ease Workgroup Version Message (2/97)

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TOPIC ---

Recently I began to get a message on my Performa 550 saying that I am now using
the Workgroup version of At Ease. How do I resolve this as I am not using a
Workgroup version?

DISCUSSION --

Here is to resolve what you are experiencing. Please be aware, the steps
presented below are resolving an issue occurring on a stand-along computer. In
other words, not a computer networked together in a workgroup.

To resolve this follow the steps below:

Step 1

Restart your Macintosh computer from your Utilities disk.

Step 2

Open the System Folder within the hard disk icon.

Step 3

Open the At Ease Items folder within the System Folder. Drag the following items
to the Trash:
-At Ease Preferences
-At Ease Setups
-At Ease Users

Step 4

Once these items are in the Trash, hold down the Option key on your keyboard
while you choose Empty Trash from the Special menu.

Step 5

Restart the computer and you should be able to get into At Ease Setup without a
problem.

If you still have problems after trying all of this, please call 800-SOS-APPL
for additional assistance.

Article Change History:
11 Feb 1997 - Added that this is a stand-along computer.
14 Aug 1995 - Reformatted and added keyword.
17 Mar 1995 - Corrected wording of At Ease in title.

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