At Ease 1.0 Commonly Asked Questions (2/95)

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TOPIC --

This article presents commonly asked customer questions and answers relative to
At Ease version 1.0.

DISCUSSION ---

Question: When I try to launch an application from At Ease, it quits and takes
me to the Finder. What's wrong?

Answer: Most likely you have an extension or INIT conflict. Check your
Extensions and Control Panels folders for any non-Apple items and contact their
manufacturers for update information. In particular, check for older versions of
Virex or AutoDoubler.

Question: I forgot my password. What do I do?

Answer: Follow these steps:

Step 1
Start from a floppy disk such as Disk Tools.

Step 2
Open the System Folder on your hard drive.

Step 3
Open the Preferences folder.

Step 4
Drag At Ease Preferences to the Trash.

Step 5
Restart the computer.

Question: Why can't I save into a folder on a floppy disk?

Answer:

You have the "Require a floppy disk" option on. To turn it off:

Step 1
Open the At Ease control panel.

Step 2
Click "Set Up Documents...", and uncheck this option.

With this option set, some applications will allow saving into folders on floppy disks, and some won't.

Question: How can I use At Ease to keep my children from deleting my important information?

Answer: If your children have access to an application, they will be able to change all documents that application can read. You want to prevent them from using the application that has your important information.

To do this:

Step 1
Set a password in the At Ease control panel.

Step 2
Uncheck the "Add a button to At Ease" option in "Set Up Documents...", and only add the applications and documents to At Ease that you want your children to use.

Question: Is At Ease a security program?

Answer: No. It provides a minimal level of security designed to prevent accidental deletion of documents. If security is a major concern, you should purchase a third-party security package.

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16 Feb 1995 - Changed dates and reformatted Q & A.

Support Information Services

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