At Ease 3.0.x: Trouble Printing from DOS Environment (1/96)

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TOPIC ---

I am having problems when printing from my Power Macintosh 6100 DOS Compatible
using At Ease 3.0.x. If I try to print a document from the DOS environment while
At Ease is in the Restricted Finder, I get an error stating "DOS Compatibility
error has occurred. Cannot create PC Print Spool file. Verify there is enough
disk space." If At Ease is turned off, the computer prints with no problem.

DISCUSSION ---

In order to print from the DOS environment on a Macintosh computer with a DOS
compatibility card, the At Ease user must have access to the PC Print Spooler
Application.

Without access to this application, two different error messages may occur when
trying to print from the DOS environment with At Ease turned on. The first one
mentioned above occurs if the user launched the DOS card from At Ease's
Restricted Finder. The second message "There is not enough memory to run PC
Print Spooler" appears if the user launched the DOS card from the At Ease
panels. In both cases, adding the PC Print Spooler to the DOS Environment user's
setup allows the user to print.

The same is true for using the cross platform clipboard. The At Ease user must
have access to the PC Clipboard application in order to copy and paste between
the Macintosh environment and the DOS environment.

If you want to allow printing, and cross-platform copy and paste functionality
for your DOS environment At Ease users, use At Ease Setup to add the
applications PC Print Spooler and PC Clipboard to your setup.

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05 Jan 1996 - Corrected minor typo.

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