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At Ease 2.0: Cannot print with HP Deskwriter (8/95)

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TOPIC -----

With At Ease 2.0 for WorkGroups and a Hewlett-Packard DeskWriter 500c, the HP Print Monitor will not send documents to the printer. Documents print fine from the Finder, just not while in At Ease 2.0. Why?

DISCUSSION -----

The problem is not with At Ease, but with the version of the DeskWriter printer driver that is installed. Customers with versions earlier than those listed below need to contact Hewlett-Packard to get updates.

Hewlett-Packard's phone number can be found by using Hewlett-Packard Co. as the search string.

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Printer	Printer Driver Version
DeskWriter C	3.0
DeskWriter 550c	2.0
DeskWriter	3.9

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Latest HP drivers are also available through HP dealers who can download it from the HP email system or CompuServe (Go HPPER).

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