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ClarisWorks 2.0 & At Ease 2.x Bug (8/95)

Article Created: 16 November 1993

Article Reviewed/Updated: 14 August 1995

TOPIC-----

When accessing an item from the Apple Menu while using ClarisWorks 2.0 with At Ease 2.x installed, some documents do not print all their pages.

DISCUSSION-----

There is a known problem with ClarisWorks 2.0 and At Ease when printing a document. If you switch out of ClarisWorks by selecting an Apple Menu Item or switching to another application, and return to print, the document does not print properly. Approximately the first two-thirds of the page prints, cutting or clipping the text on the last one-third of the page.

A workaround is to save the document, close and reopen it, and then print it (without going to the Chooser). You can also select New View from the View menu, then print the new view.

At Ease 2.0.3 fixes this problem.

Article Change History:

14 Aug 1995 - Reviewed for technical accuracy.

07 Feb 1995 - Added keyword and updated the text.

11 Mar 1994 - Added problem information and the proposed fix information.

Support Information Services

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Keywords: kalley,katease

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19960215 11:05:19.00

Tech Info Library Article Number: 13972