



# Tech Info Library

## Macintosh Computers: Testing Complete Error Message (2/96)

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TOPIC -----

I just purchased a refurbished Macintosh computer. However, when I start up the computer, I get a message stating, "Unit passed, disconnect cables and send to packing." Following that message I hear an alert sound for about 20 seconds, and then another message appears stating, "Testing complete: connect all cables before clicking OK."

I've tried clicking OK, and I'm able to use the computer, but this happens each time I start up my computer. What could be going on?

DISCUSSION -----

It appears that a diagnostic program was mistakenly left active on your computer. Follow these steps to remove the program:

Step 1

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Open the hard drive.

Step 2

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Locate the Banzai folder and drag it to the Trash.

Step 3

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Open the System Folder.

Step 4

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Locate the Startup Items folder and drag it to the Trash.

Step 5

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Empty the Trash.

An empty Startup Items folder will reappear in the System Folder after restart. However, the Launcher will no longer automatically launch after restart. To re-enable this function, select "Show Launcher at system startup" in the General

Controls control panel.

This issue may affect any of the following refurbished Macintosh computers:

- Performa 6200 and 6100 series
- LC 580
- Performa 575, 577, 578
- Performa 630, 631, 636, 637, 638
- Power Macintosh 6100, 7100, 8100, 9500

Note:

The following computers are in the Macintosh 6100CD series: Macintosh 6100, Macintosh 6100 DOS Compatible, Performa 6110, Performa 6112, Performa 6115, Performa 6117, and Performa 6118.

The following computers are in the Macintosh 6200CD family: Performa 6200, Performa 6214, Performa 6216, Performa 6218, Performa 6220, and Performa 6230.

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