

LaserWriter 16/600 PS: Legal Size & QuickDraw GX 1.1.3 (5/96)

Article Created: 07 August 1995 Article Reviewed/Updated: 31 May 1996

TOPIC -----

When trying to print legal size documents from the manual feed or multi-purpose tray on a LaserWriter 16/600 PS using QuickDraw GX 1.1.3, the document is getting cut off at 11 inches (letter size); where part of the top and three inches from the bottom are not printed. To some, it may appear that the image is moved up the page.

DISCUSSION -----

This problem has been duplicated and reported to engineering. Setting the Multi-purpose tray for Legal-sized pages using the Apple Printer Utility will resolve this issue, however, LaserWriter GX doesn't realize that the tray has been set for Legal. When printing, this results in a dialog stating that it can't find a Legal-sized tray. Selecting "Manually feed all US Legal pages" will print the page correctly.

To set the Multi-purpose tray for Legal, launch the Apple Printer Utility, open a printer, select "Job Defaults," then "Paper Handling." Select "Legal" from the pop down menu for "Default paper size for Multipurpose Tray."

Setting the Multi-purpose tray for Legal-sized paper does not affect printing Letter-sized documents from the same tray.

This problem does not occur using the standard LaserWriter 8.x driver.

Article Change History: 31 May 1996 - Updated for QuickDraw GX 1.1.3 08 Aug 1995 - Removed misleading information.

Copyright 1995, Apple Computer, Inc.

Keywords: hts

This information is from the Apple Technical Information Library.

19960605 07:34:04.00 Tech Info Library Article Number: 18317