



Tech Info Library

Macintosh: System Loses Date, User Settings (6/94)

Article Created: 10 June 1994

TOPIC -----

Everytime I start-up my Macintosh after it has been powered off, it switches to black and white mode, changes the desktop pattern, forgets my printer settings, and the date reverts to 1956. This doesn't happen if I just restart. I have tried zapping the PRAM and it didn't help. Why is this occurring?

DISCUSSION -----

The lithium battery on the logic board of the Macintosh may have reached the end of its lifespan and needs to be replaced. The battery provides power to the logic board to save the control panel settings when you turn the machine off or interrupt power to it. When the machine is restarted the power supply continues to run and control panel settings will not be lost.

Any authorized service provider should be able to replace the battery. Since the battery is located on the logic board of the Macintosh, we suggest that users not attempt to replace the battery themselves. The logic board can be easily damaged by static electricity or incorrect handling.

Support Information Services
Copyright 1994, Apple Computer, Inc

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 15609