

## Performa Computers: Apple Remote Access Not Installed (9/96)

Article Created: 6 September 1996

TOPIC -----

I have a Macintosh Performa computer, and I'm following the instructions in the Global Village manual to set up my modem. I'm at the part which refers to setting up Apple Remote Access (ARA). The instructions say to double click the Remote Access application icon. I cannot find this application. All I can find with "ARA" on it is a file called "GV High Speed for ARA 2.0". When I double click on this, I can get an error message. What is wrong?

DISCUSSION -----

The Global Village manual also states their instructions assume that you have already installed ARA software on your computer. It also explains that the file "GV High Speed for ARA 2.0" is a modem script, not an application.

Apple Remote Access is a separate application which does not come with a Performa computer, and must be purchased separately and then installed.

Copyright 1996, Apple Computer, Inc.

Keywords: ksts,knts

\_\_\_\_\_

This information is from the Apple Technical Information Library.

19960909 07:19:37.00

Tech Info Library Article Number: 20362