



Tech Info Library

Performa 611x: QuickTime 1.6.1 and Groliers Issue (1/96)

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TOPIC -----

I am trying to use the Grolier Encyclopedia CD with my Performa 6115CD computer and it will not work. After I copied the 1.6.1 version of QuickTime from to the CD I started getting Type 1 errors when I try to run the CD.

What is wrong?

DISCUSSION -----

Replacing QuickTime 2.0 which comes with System 7.5 and is preloaded on the Performa 6115CD with the QuickTime 1.6.1 (which comes on the Grolier Encyclopedia CD) is likely the problem. To correct this problem, update to QuickTime 2.1, available online, which includes fixes for several issues encountered when working with multimedia titles.

This same issue could occur with any member of the Performa 611xCD family of computers.

These articles can help you locate the QuickTime 2.1 software mentioned here:

- "Where To Find Apple Software Updates" -- Lists online services for free Apple software updates.
- "Obtaining Apple Product Support in the USA" -- Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

Article Change History:

25 Jan 1996 - Added QuickTime 2.1 information.

22 Mar 1995 - Revised discussion to include Multimedia Tuner.

Support Information Services

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