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Quadra 840AV: Personal LaserWriter NTR Printing Problem (12/93)

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TOPIC ---

I have a Quadra 840AV connected to a Personal LaserWriter NTR and I
cannot print to the LaserWriter. I have checked the connections
between the computer and the printer and have the latest version of the
Personal LaserWriter NTR driver software installed. When printing,
I either get a postscript error and or a message stating that the
printer cannot be found.

DISCUSSION --

The following steps have proven successful in restoring the ability
to print from a Quadra 840AV to a Personal LaserWriter NTR:

 1) Ensure Speech Recognition is turned off.

 2) Ensure that Virtual Memory is turned off.

 3) Check to see if the Printer is connected to the Quadra 840AV's printer
    port so that the built in LocalTalk connected can be used.

 4) Reinstall the printing software for the Personal LaserWriter NTR.

 5) Zap the PRAM of the Quadra 840AV (RAM parameter settings). Hold down
    the Command, option, P and R keys while starting up the Quadra. The
    Quadra will start up normally but after several seconds will restart
    once again.
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