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Express Modem: Using with 840AV, GeoPort & AppleLink 10/93

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TOPIC -----

I am using a Macintosh 840AV with Geoport and I'm trying to dial up AppleLink (version 6.1). I have version 1.1.2 of Express Modem software installed from the disk that shipped with the 840AV computer. I also have "Use External Modem" selected in the express modem control panel. When trying to connect in AppleLink I get the following error message: "Cannot open express modem tool."

DISCUSSION -----

You should have selected "Express Modem", not EXTERNAL Modem. If you don't have the Express Modem option selected, you will get the error described above.

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