AudioVision Display: X Displayed Through the Video INIT(3/95)

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TOPIC ---

I'm running the AudioVision Display on a Centris 660/AV. Upon startup my
computer loads with an "X" through the video init and when I select the Video
Control Panel it indicates that the control panels are not loaded.
Additionally, when I select the Sound Control Panel the computer will freeze or
give a system error.

DISCUSSION --

The AudioVision software provides integrated sound and video capabilities that
allow you to take advantage of multi-media and voice technology applications.

This monitor requires a system extension, also known as an "INIT" in the system
folder. During the startup process of the Macintosh computers, these extensions
display icons at the bottom of the screen as they are loaded.

When an "X" is displayed through the extension icon during this process, the
extension has not loaded properly and will not function.

The following procedure should ensure proper loading of the Audio Vision
extension.

Note: Your Macintosh system software must be System 7.0.1 or later in order
      to use the Apple AudioVision software.

      The keyboard cable must be plugged into the AudioVision display, and not
      the back of the computer. When it's not plugged into the monitor, you
      will still see the X through the INIT startup. The INIT looks to the
      monitor's ADB port for one of the sense pins on the ADB cable, doesn't
      see it and 'X's it out.

Install the Software
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1) Insert the AudioVision Installer disk into the internal floppy disk
   drive.

2) Click the Installer icon.

3) Make sure that the hard disk indicated in the dialog box is the one on
   which you want to install AudioVision software.

4) Click the Install button.

5) After finishing the installation, restarting your computer is the
   only choice you have. When you restart the red X still appears through
   the video INIT.

6) Shut down your computer AND turn off the monitor for at least 30 seconds
   before restarting.

7) If you do not perform step 6, upon startup you will continue to see
   an icon on your monitor with an "X" through it. This icon indicates
   that the video control panel is not loaded and the AudioVision Display
   software is not be activated.

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Article Change History:
20 Mar 1995 - Minor typographical correction.
23 Jan 1995 - Added Step 5.
17 Nov 1994 - Added the note that the keyboard must be plugged into the Display
              not the computer.

Support Information Services

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