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Centris 660AV: Deskwriter Driver 3.9 Incompatibility (8/93)

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TOPIC -----

I have a DeskWriter printer (using DeskWriter driver version 3.9) connected to the Centris 660AV computer. The computer hangs with a blank screen (when doing a print job) unless I select the gray scale checkbox in the print dialog box.

DISCUSSION -----

We (Apple) tested the HP DeskWriter driver version 3.9 (both serial and AppleTalk) on the Centris 660AV and 840AV. As you stated, the 660AV required the gray scale option (checkbox) to be selected in order to print. The Centris 840AV had no difficulty printing.

As a workaround with the 3.9 driver, if you need the DeskWriter to print on the Centris 660AV computer, you will have to select the gray scale checkbox in the print dialog box.

We spoke with Hewlett Packard. They do not have a solution at this time.

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