



Tech Info Library

Quadra Multiple Scan Display: Distorted Image (6/95)

Article Created: 15 Jun 1994

Article Reviewed/Updated: 28 June 1995

TOPIC -----

Some customers are reporting gray and distorted images on their Apple Multiple Scan Displays on a Quadra after restart.

DISCUSSION -----

This problem has to do with the Display Enabler version the customer has on their machine.

To correct this problem, customers need to use Display Enabler 1.2.

These articles can help you locate the software update mentioned here:

- "Where To Find Apple Software Updates" - Lists online services for free Apple software updates.
- "Obtaining Apple Product Support in the USA" - Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

Article Change History:

28 Jun 1995 - Changed multiscan to multiple scan.

22 Dec 1994 - Added Information on Display Enabler 1.2

Support Information Services

Copyright 1994-95, Apple Computer, Inc.

Keywords: <None>

=====
This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 15626