



# Tech Info Library

## PowerBook: Disable ARA Answer Calls to Send Fax (11/94)

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TOPIC -----

I'm having difficulty sending a Fax from my Macintosh PowerBook 170 with internal AppleFax Modem. Everything seems fine until just after the Fax Monitor Status says "Imaging Document." I get a status of "Waiting for modem" and it never dials. I tried sending the sample document included with the Fax software as well as sending a document from within MacWrite. This seems to be a problem only with the Macintosh PowerBook 170 and Fax.

DISCUSSION -----

You need to disable the Remote Access Setup (ARA) "Answer Calls" option. As long as the Remote Access Setup "Answer Calls" option is enabled, the Macintosh PowerBook AppleFax Modem software will remain in a "Waiting for modem" status when trying to send a Fax.

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