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PowerBook 5300: Disk Tools Contains Old Enabler (1/96)

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TOPIC -----

My computer is having problems charging the battery. I thought it might be software, so I turned off my computer and placed the Disk Tools Disk into the computer. Then I restarted so the System folder on the Disk Tools was used. However, the battery is still not charging, what's wrong?

DISCUSSION -----

Starting up from the Disk Tools disk is not always a good test. The Disk Tools disk only contains version 1.0.1 of the Powerbook 5300 enabler. This version of the enabler is not capable of charging Nickel Metal Hydride (NiMH) batteries only Lithium Ion (LiIon) batteries. Since the PowerBook 5300 Series computers have a NiMH battery, it doesn't get charged.

Because of disk space limitations, version enabler v1.0.1 is on the Disk Tools disk. To properly charge the NiMH battery, you must start from the system folder on your hard disk.

The PowerBook 5300 series computers ship with Nickel Metal Hydride (NiMh) batteries. For these batteries to work properly the Battery Enabler needs to be installed. Without this software the battery will appear to not be recognized by the computer.

A quick way to check for the existence of the enabler is to look in the "About this Macintosh" window in the Apple menu. The System software version should say "System Enabler 1.0.8". If it does not, the correct enabler software is not installed.

These articles can help you locate the software update mentioned here:

- Where To Find Apple Software Updates
Lists online services for "free" Apple software updates.
- Obtaining Apple Product Support in the USA
Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech. Info. Library.

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05 Feb 1996 - Added information about correct version needed.

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