



Tech Info Library

PowerBook 190 & 5300: Service & Support ReadMe File (5/96)

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TOPIC -----

This article contains the Service and Support Read Me file that shipped on the PowerBook 190 and 5300 series computers.

DISCUSSION -----

Thank you for purchasing a Macintosh PowerBook computer. You have joined the ranks of millions of people around the world who enjoy using a Macintosh computer.

We at Apple Computer take great pride in building the easiest-to-use computer in the industry. However, if you have questions about your computer, or you need service, there are many helpful resources available to you. A booklet called the "Apple Resource Guide" came in the box with your computer. It describes in detail your computer's warranty as well as resources for service and support.

If you have questions as you work with your computer, you will find answers in the manuals or in the Apple Guide online help that came with your computer.

Other Resources Include

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Apple User Groups

Joining a user group lets you learn about using your computer from people who use their Apple computers in all kinds of interesting ways. To contact a user group in your area, call 800-538-9696, ext. 500.

Apple-Authorized Training Providers

These providers offer training courses (from basic to advanced levels) designed to help people get the most from their computers. For more information, call 800-732-3131, ext. 400.

Apple's Worldwide Disability Solutions Staff

This group is committed to making computer resources available to people with special needs. Call 408-974-7910 or 408-974-7911 (TDD).

Service and Support

If you think your computer might require service or have problems with system software, please consult the troubleshooting section of the manual that came with your computer or call 800-SOS-APPL (800-767-2775).

Third-party Software Support Phone Numbers

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This is a listing of customer support phone numbers for the companies which produce the software included with your Macintosh. If you experience problems with the software, please contact the software developer directly, rather than Apple Computer. This will greatly speed resolution to your question.

Begin_Table

Software Application	Publisher	Customer Assistance Number
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MacLink Plus/Easy Open Translators	DataViz	(203) 268-0030
Super Maze Wars or Spin Doctors	Callisto	(508) 655-0707
Eric's Ultimate Solitaire Sampler	Delta Tao	(408) 730-9336
Adobe Acrobat	Adobe	(206) 628-2757
eWorld	Apple	(800) 755-4556
ClarisWorks (PowerBook 190 only)	Claris	(408) 727-9054

End_Table

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