Tech Info Library

PowerBook 280c: Hangs at Shut Down or Eject (9/95)

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TOPIC ---

When I try to shut down my Powerbook 280c Duo is shutdown , it closes all open
applications and then the cursor freezes. I have to use the back button to
power down the computer. Why?

DISCUSSION --

You are using an older version of the Express Modem software. To correct this
problem, use version v1.6 or greater of the Express Modem Software.

These articles can help you locate software updates mentioned here:

• Where To Find Apple Software Updates
  Lists online services for "free" Apple software updates

• Obtaining Apple Product Support in the USA
  Lists 800 numbers and online services for software updates, Apple
  support information, and a subset of the Apple Tech. Info. Library

Article Change History:
05 Sep 1995 - Reviewed and added where to locate information.

Support Information Services
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