# Tech Info Library

## Express Modem: Fax Driver Unable to Display EPS Image (7/93)

Article Created: 12 July 1993

TOPIC -------------------------------------------------------------

I'm importing an EPS (Encapsulated PostScript) graphic into Word Perfect
(v.2.1.1.) using a Duo 230, and an Express Modem.  When I attempt to send it
(fax), the graphic does not show up.  The rest of the document shows up, but the
graphic never makes it.

DISCUSSION --------------------------------------------------------

To verify the problem, I created an EPS file, opened a PICT in Photoshop and did
a "Save As" using the EPS file type.  After clicking on the "Save" button I was
presented with another dialog box which had an option for specifying a PICT
preview.  I specified "None" and pasted the EPS file into my word processor.  No
graphic was displayed on the screen or in a fax created by that document.
However, if I selected a PICT preview both the screen and fax versions of the
document displayed the graphic.

The fax driver only uses QuickDraw, the same way the video display does, so it's
unable to display an EPS image unless the PICT preview is included.  If the same
document were to be printed to a non-PostScript device (StyleWriter, LaserWriter
LS, and so on) that the same thing would happen. In other words, no PICT
preview, no graphic.

Support Information Services
Copyright 1993, Apple Computer, Inc.

Keywords:  kpbook

===================================================================

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number:  12584