



# Tech Info Library

## PowerBook Series: Conditions that Block Sleep Mode (7/95)

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TOPIC -----

My Macintosh PowerBook won't go into the Sleep mode when the PowerBook AC Adapter is plugged in.

DISCUSSION -----

Here are the conditions under which the PowerBook computers will not go into Sleep mode:

Software

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- The "Stay Awake when plugged in" box is checked in the Portable control panel.
- The PowerBook is connected to a network, or has network volumes mounted.
- File Sharing is enabled.
- AppleTalk is active, and the AC Adapter is plugged in.
- AppleTalk Remote Access is installed and the "Answer Calls" option is selected.
- Update SCSI driver with formatting software.
- Verify that third-party hard drive supports the sleep function.
- Verify that the formatting software is compatible with the system version on the PowerBook; update if appropriate.
- Some third-party applications keep the CPU busy, not allowing idle processor time for sleep to occur.
- If you have any 7.5 Apple Guide help file open.

Hardware

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- Check for failure of hard drive or hard drive cable.
- Check for possible logic board failure.

If none of these conditions is present, you may have a system software problem.  
Try re-installing the system software.

Article Change History:

- 21 Jul 1995 - Added information about 7.5 Guide files.
- 15 Apr 1994 - Additional possible causes added to article.

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