

## ImageWriter II: Troubleshooting Printer is not responding

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TOPIC -----

I'm using an ImageWriter II with a Macintosh Portable. I keep getting the message. "Printer is not responding. Check the select switch", but my select switch is on.

DISCUSSION -----

If there is nothing wrong with your ImageWriter II, there are three possible causes for this problem:

- A defective printer cable.
- A defective printer port on the Macintosh Portable.
- Incorrectly set software.

The most common of the three causes is incorrectly set software. Be sure you have selected the proper ImageWriter driver--not the AppleTalk ImageWriter--in the Chooser, and confirm that it is in the selected port, either printer or modem. Copyright 1991, Apple Computer, Inc.

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