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Power Macintosh: Print Monitor Launches Then Quits (3/95)

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TOPIC ---

I'm having a problem with my Power Macintosh 8100 (upgraded from a Quadra 800),
every time the computer is turned on, the Print Monitor immediately begins
launching and quitting over and over again. In order to do a Shut Down, I have
to remove Print Monitor from the Extensions folder.

I have reformatted the hard drive, reinstalled system software, and zapped PRAM,
none of which helped my problem. What else can I do?

DISCUSSION --

This appears to be caused by corrupted Parameter RAM. It appears the system
thinks there is something to print, so the Print Monitor is launched. It then
determines there is nothing to print, and therefore quits.

While zapping PRAM is a good first step, sometimes it is necessary to disconnect
all power from the logic board to completely clear the contents of all circuits.
 To resolve this probelm, remove the battery for a few minutes then reinstall it
and everything should work fine.

This situation could also manifest itself in other members of the Power
Macintosh family such as the 6100 and 7100.

Article Change History:
03 Mar 1995 - Noted issue can occur in other Power Macintosh computers.

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