DOS Compatible Card: Video Noise in PC Environment (5/96)

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TOPIC --

When I connect my Apple 14 inch Macintosh Color Display to my Quadra 610 DOS
Compatible system I notice that there are horizontal wavy lines across the
screen when I am in the DOS/Windows environment. There is no problem when I work
in the Macintosh environment. How can I correct this?

DISCUSSION ---

Some customers using an Apple 14 inch Macintosh Color Display with a Macintosh
Quadra 610 DOS Compatible, or a DOS Compatibility Card may experience video
noise in the DOS/Windows environment when using a single monitor.

The symptom associated with this problem is noticeable horizontal wavy lines or
flickering on the edges of the video when in the DOS/Windows environment. This
anomaly is only associated with DOS Compatible card customers using the Apple
14-in. Macintosh Color Display in a single monitor configuration. The wavy lines
and flickering is caused by interference on the horizontal sync line of the
display.

Version 1.2 or later of the PC Setup control panel corrects this problem and is
included as part of the Custom install in System Update 3.0. Once System Update
3.0 is installed, the "Fade Screens" option must be selected in the PC Setup
control panel in order to enable the fix. System Update 3.0 is available from
online services, and from the Apple Order Center.

The Tech Info Library article titled "Locating Vendor Information" can help you
search for the Apple Order Center's phone number.

These articles can help you locate the software update mentioned here:

• "Where To Find Apple Software Updates" - Lists online services for free Apple
software updates.

• "Obtaining Apple Product Support in the USA" - Lists 800 numbers and online
services for software updates, Apple support information, and a subset of the
Apple Tech Info Library.

Article Change History:
26 May 1996 - Updated for technical accuracy.
23 May 1994 - Added information on how to enable fix once S.U. 3.0 is
              installed.

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