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Macintosh IIsi: Sound Driver Incompatibilities and CE QuickMail

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TOPIC -----

I'm having problems using CE QuickMail's voicemail on a Macintosh IIsi. I can send voice messages only to other Macintosh IIsi computers. No other Macintosh computers can play my messages.

DISCUSSION -----

The problem is that QuickMail requires a compatible sound driver on every Macintosh, but the drivers on your network may be different on each Macintosh. On a Macintosh IIsi or Macintosh LC, QuickMail uses the Apple Sound Manager in System 6.0.7. On other Macintosh models using Farallon's MacRecorder, QuickMail uses Farallon's sound driver. And while the Sound Manager understands the new AIFF format sounds, as well as the older 'snd' resource format sounds, older versions of Farallon's driver did not understand the AIFF format.

When a Macintosh IIsi records a sound (using the Sound Manager), the sound is stored internally in AIFF format. Other Macintosh IIsi users can play the sound because they're using the same sound manager. Macintosh computers using the MacRecorder and earlier versions of the Farallon sound driver can't play the message.

You can either install a Farallon sound driver on all your Macintosh IIsi systems or get an upgrade. Farallon has sold the MacRecorder hardware and software to MacroMedia (formerly MacroMind) and they're handling support for the product.

To locate a vendor's address and phone numbers, use the vendor name as a search string.

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