



Tech Info Library

Optical Access CD Tower: Can't Use Apple CD Extension (2/97)

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TOPIC -----

I recently updated the Mac OS software on my Apple Workgroup Server 6150 computer, and now CD-ROM discs placed in the Optical Access CD-ROM Tower are not recognized. Why?

DISCUSSION -----

The Optical Access CD/Maxtete 4X CD-ROM Tower from Optical Access International requires its own software to work properly. Apple included the Optical Access CD-ROM Tower as part of the Library Research server bundle.

The Workgroup Server 6150 shipped with the Apple CD-ROM extension disabled and the proper software installed. Whenever you reinstall or upgrade the Mac OS, the Apple CD-ROM extension is enabled. This allows you to use the internal CD-ROM drive in the Apple Workgroup Server 6150, but since the Apple CD-ROM extension loads before the Optical Access CD-ROM software you cannot use the Optical Access CD/Maxtete 4X CD-ROM Tower.

Note:

If you start your computer with a Mac OS system software CD-ROM disc in the internal Workgroup Server drive, you will not be able to use the CD-ROM tower since its software does not load off the system software disc.

Turning Off Apple CD-ROM Extension

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Step 1

Open the Extensions Manager control panel.

Step 2

Locate the Apple CD-ROM extension.

Step 3

Click on the Apple CD-ROM extension to disable it.

Note:

Depending on which version of the Mac OS is installed this step varies slightly. You will either have a check next to the extension indicating it is active, or an 'x' indicating it is active. Make sure either the check mark or 'x' is removed next to the Apple CD-ROM extension.

Step 4

Close the Extension Manager control panel.

Step 5

Restart your computer.

You can use your Optical Access CD Tower. However, will not be able to use the internal Workgroup Server CD-ROM drive.

If you need additional help with the Optical Access CD Tower, contact Optical Access International.

The Tech Info Library article titled "Locating Vendor Information" can help you search for a particular vendor's address and phone number.

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