



# Tech Info Library

## Attach Apple Adjustable Keyboard: Quadra 660AV/840AV (1/94)

Article Created: 23 November 1993

Article Reviewed/Updated: 7 January 1994

TOPIC -----

Customers that purchase the Adjustable Keyboard for the Quadra 660AV/840AV will not have full functionality of the keyboard. Currently during the "Happy Mac" process for Quadra 660AV/840AV systems we do not load the "Record Button" extension. Therefore, customers who plug in the keyboard out of the box will not be able to use the record button on the Adjustable Keyboard to record sounds.

Furthermore, customers will not be able to use the installer disk that is shipped with the Apple Adjustable Keyboard because some of the resources included on the Adjustable Keyboard Installer disk are older than what is currently being shipped with the Quadra 660AV/840AV systems. Customers will get a message saying "The software to be installed is older than the software on the currently selected system, this installation is not allowed." The only option for the customer is to quit the installation process.

DISCUSSION -----

WORKAROUNDS:

In order for customers to take advantage of all of the features of the Apple Adjustable Keyboard they will need to do either one of two things:

Option 1

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Use the "System Update 2.0.1" diskette to install the Adjustable Keyboard resources. The customer will need to do a "Customize" install and select the "Apple Adjustable Keyboard Update." This will also update the "Sound" control panel from v8.0 to v8.0.1.

Option 2

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Drag copy the "Record Button" Extension to the "Extensions" folder of the Quadra 660AV/840AV. The file is located on the Adjustable Keyboard Installer diskette in a folder called "Keyboard Files."

NOTE: It is NOT necessary for AV customers without the Apple Adjustable

Keyboard to run the "System Update 2.0.1" installer disk.

Article Change History:

7 January 1994 - Changed Access to General Public

Support Information Services

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Keywords: supt

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19960215 11:05:19.00

Tech Info Library Article Number: 14021