Macintosh XL: Unwanted Shutdown

Article Created: 5 June 1991 Article Last Reviewed:

Article Last Updated:

TOPIC -----

My Macintosh XL intermittently dims its screen and shuts off. While the screen dims, the HD still runs. The dim effect is not a normal tube shut-down. Rather, it is the XL dimming the screen just as it does when you normally choose Shut Down from the Finder's Special menu.

The problem is not application-specific and does not seem to follow any type of schedule. It seems random.

DISCUSSION -----

As the intermittent shutdown procedure is the same as a forced-shutdown (via the menu), and that procedure is stored in software rather than firmware, you are looking at a software or software-related cause. On the hardware side, you could have damaged RAM or motherboard, but it's not very likely. You would see many more problems than this if you had a failing component.

We suspect either MacWorks Plus, system software, or (possibly) an INIT or CDEV. Something is either corrupted or conflicting with another piece of software.

Try reloading MacWorks Plus and reinstalling the operating system. Copyright 1991, Apple Computer, Inc.

Keywords: <None>

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 8112