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Lisa Peripheral Cards: Responding to error #1222

If you have a printer attached to a parallel expansion card in your Lisa and are planning to move that card to another slot (or remove it entirely), you must be sure to open the Preferences window and set the "Device Connection" for the old slot to "No Device" BEFORE you remove the card from that slot. If you move or remove the card without first reconfiguring Preferences appropriately, you'll leave behind a "phantom device connection"--that is, the Lisa will continue to think that there is a printer connected through the old slot. The next time you ask your Lisa to print a document, the Lisa will try to print the document on the "phantom" printer, fail, and end up giving you an "Error #1222" message. If you've received such an error message, your problem may be a phantom device connection. You won't be able to tell for sure, though, simply by opening the Preferences window: Preferences will only list slots that actually have cards in them. Instead, take these steps to discover whether you have a phantom device connection:

- Open any document.
- Pull down File/Print and choose "Format for Printer".
- Select settings for Print Method and Paper Size that don't match any printer you have ever had, such as Daisy Wheel with 14" x 11" paper.
- At the bottom of the dialog box, choose "Tell Me" (or, in Office System 2.0, "Ask Me")
- Click the OK button. A new dialog box will appear labeled "Intended Printer Unavailable" (or, in 2.0, "Intended Printer not in Preferences"). In the middle of the box will be a list of printers next to checkboxes. This list of printers will include any phantom device connections.

To fix the problem, re-install a parallel card in the slot with the phantom connection, open Preferences, set that slot's Device Connection to "No Device", and then remove the card.

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