

PrintServer: Length Limit on Device/Zone Names

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TOPIC -----

My Macintosh II is in a zone (Advertising/Professional Computers Zone) that is separated from the rest of our network by a bridge. The PrintServer captures the printer with no problems. I can see the PrintServer listed in the Chooser, and I can select the PrintServer, but when I try to print, it says "LaserWriter «PrintServer» could not be found..."

DISCUSSION ------

Your zone name may be your problem.

The Chooser supports a maximum of 31 characters for a device or zone name, and your name is 34 characters. When the additional device names are appended to the data packet to make a complete address string, the string gets truncated by a lower-level AppleTalk routine. At that point, the name string doesn't match the actual address, and a search for that device fails.

Shorten the zone name to something under 30 characters. Also check device names to verify that they, too, are under 30 characters. Copyright 1991 Apple Computer, Inc.

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