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AppleWorks: Problems Printing to LocalTalk ImageWriter

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TOPIC-----

AppleShare was recently installed at a client school. I am having problems printing from AppleWorks on the Apple IIe's to a LocalTalk Imagewriter. Here is some background:

- There are no problems accessing the file server.
- The LocalTalk ImageWriter was set as the default printer for Apple II users.
- The AppleShare Print Spooler is NOT on the file server.
- LocalTalk Cards were placed in Slot 7 of the IIe's.
- I added a printer in AppleWorks configured to print to Slot 7.
- If I run CHOOSER.II the printer shows up. If I reselect the printer I still have the same problems.

When I print from AppleWorks I get NOTHING. If I go to BASIC I can type PR#7 and talk to the printer. How can I print to the LocalTalk'd ImageWriter from AppleWorks?

DISCUSSION-----

We cannot get the results you describe. With the Workstation card in slot 7, a networked ImageWriter, a slot 7 ImageWriter selected in AppleWorks, and AppleWorks 2.0 running, we can print across the network with no difficulties.

Our configurations have included all combinations of:

- AppleWorks version 2.0, with an ImageWriter assigned to slot 7
- ProDOS 8 versions 1.4 and 1.6
- Apple IIe, enhanced, with the Workstation card in slot 7
- ImageWriter II with AppleTalk option

- Chooser II version 1.2
- AppleShare II Workstation versions 1.0 and 1.1

In all cases the document printed without need for special actions.

Our boot disk contained

- ProDOS
- ATINIT
- Selector.System
- Sys.Apps (a sub-directory containing:)
 - Basic.System
 - Logoff
 - Logon
 - Chooser (a sub-directory containing:)
 - Chooser.II
 - Chooser5.OVR
 - IWEM
 - Chooser4.OVR
 - Chooser3.OVR
 - MTXABS.0
 - Chooser2.OVR
 - Chooser1.OVR
 - Chooser.0
 - Namer (a sub-directory containing:)
 - Namer.II
 - Namer.0
 - MTXABS.0
 - Access (a sub-directory containing:)
 - Access
 - Priv.0
 - MTXABS.0
 - Priv1.OVR
 - Priv2.OVR
 - Priv3.OVR
 - Priv4.OVR
 - AWORKS (a sub-directory containing:)
 - Aplworks.System
 - SEG.00
 - WWSS
 - SEG.M0
 - SEG.EL
 - SEG.XM
 - SEG.RM
 - SEG.M1
 - SEG.PR

Our procedure followed these steps:

- 1) Boot with the above configured disk.

- 2) The selector window will be displayed; select and run Chooser II.
- 3) Press the Down cursor key to highlight "AppleTalk ImageWriter II".
- 4) Press Return to select. The name of the networked ImageWriter should appear in the to right scroll box. If the name does not appear:
 - a) Press the Tab key three times. You are now in the scroll box allowing you to chose between LocalTalk and Serial. Highlight LocalTalk and press Return.
 - b) Press Tab twice. You are now in the top left window. Highlight 'AppleTalk ImageWriter II'. Press Return. The name of the networked ImageWriter should now appear.
- 5) Press Tab twice. Use the Down cursor key to highlight the name of the networked ImageWriter. Press Return to select.
- 6) Press Open-Apple-Q to exit Chooser II.
- 7) Run AppleWorks.
- 8) Select Other Activities, Printer Information.
- 9) Verify a printer is designated as an ImageWriter in Slot 7. If no ImageWriter is set for slot 7, then do these three steps:
 - a) Delete a printer if all three printers are currently defined
 - b) Add a printer. Use ImageWriter. Set for Slot 7.
 - c) Give a name that indicates it is a network printer, i.e., "Network IW II".
- 10) Return to your document. Press Open-Apple-P to access the printer routines.
- 11) Answer the "Print from?" question. (In our test, we answered from beginning)
- 12) Answer "Where...to print the file?" question with the network printer.
- 13) Answer "How many copies?" question.
- 14) On pressing Return after answering the last question, AppleWorks will send the document over the network to the ImageWriter. There was a slight delay between the screen refresh and the printing.

If you have any further questions about this sequence of events please Link TECH.COMM with details of what is taking place.

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