LaserWriter Generates Documents with Missing Portions of Print

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BEFORE YOU START: Familiarize yourself with the LaserWriter Technical
Procedures. Be sure to follow proper ESD procedures.

PROBLEM DESCRIPTION: The LaserWriter printer generates documents
with missing top and side portions. The LaserWriter test print is
missing the vertical lines that make up its outer border.

#1 - CAUSE: The paper cassette might be deformed, causing the printer
             to assume that larger size paper is being used.

     CURE: Swap the paper cassette and generate a test print.

#2 - CAUSE: A legal-size paper tray is possibly being used.

     CURE: Install a standard-size paper tray if legal-size paper is
             not what the user intended for the print job.

#3 - CAUSE: The paper cassette detect switch assembly is bent or damaged.
             This can be caused by rough handling of the paper tray during
             insertion or removal of the paper tray.

     CURE: Replace the paper cassette detect switch assembly in the
             LaserWriter pedestal. Be sure to refer to the LaserWriter
             Technical Procedures for instructions on removing the printer
             from the pedestal.

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