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LaserWriter Problem/Cure: Only Prints Top Half of Page

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PROBLEM DESCRIPTION: The LaserWriter only prints the top half of the page.

CAUSE: A failed toner cartridge or DC Controller PCB.

CURE: Perform the User and Service Test prints to eliminate a failed I/O PCB as described in steps 1 and 2 of the LaserWriter Functional Check in the LaserWriter Technical Procedures.

If the problem is with the I/O PCB, follow the procedure located in the LaserWriter Technical Procedures to perform the repair.

If the problem is with the print engine replace the toner cartridge first and recheck for the problem. If the problem still remains, replace the DC controller PCB.

If this cure does not resolve the problem, go to the LaserWriter Technical Procedures to obtain the general troubleshooting procedure for this product.

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