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LaserWriter II: Multiple Paper Feed Problem/Cure

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SYMPTOM: Multiple pieces of paper are being fed into the printer, eventually causing a paper jam to occur.

CURE: The paper feed roller assembly and/or the transfer guide assembly may be defective.

Replace the paper feed roller assembly (971-0017) first, if this does not solve the problem replace the transfer guide assembly (971-0019). Replacing the parts rather than fixing them is the best way to do it. Remember that a defective motor (971-0014) or gears could also exaggerate the problem.

ADDITIONAL INFORMATION:

The paper feed roller assembly (971-0017) is feeding the page to the transfer guide assembly (971-0019) and then paper feed roller should stop. The transfer guide assembly should align the page and then feed trough. At the time when the transfer guide assembly is feeding the page the paper feed roller should return to home position. If the paper feed roller is defective (roller itself or clutch are bad) the timing will be off and the paper feed roller will attempt feeding second page. When the transfer guide assembly is slippery or defective it will cause a slight delay in the paper transfer causing paper jam. Copyright 1988 Apple Computer, Inc.

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