



Tech Info Library

ImageWriter: First Printed Line Squeezed Into 1/2 Line

This article last reviewed: 2 November 1988

PROBLEM DESCRIPTION: When print is initiated, the text of the first line is compressed.

CAUSE: When you tear paper from an older printer, the platen gears may be pulled 1/2 line or so out of alignment -- so that they are between two sprocket positions. This is a normal occurrence and doesn't mean that the printer is broken. During the print head's first pass after this has occurred, the platen will not be positioned properly. At the next pass (the printer may perform several passes for one line of print), the Line Feed motor is activated which turns the platen causing the platen gears to realign for the rest of the print.

CURE: Before printing, turn off the printer and then turn it back on again. This will cause the printer to perform its power-on initialization cycle which activates the Line Feed motor, thereby realigning the platen gears before the print is initiated.

Copyright 1988 Apple Computer, Inc.

Keywords: hts

=====
This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 1430