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## Macintosh Problem/Cure: Sporadic Loss of Parameter Memory

This article last reviewed: 20 July 1988

**PROBLEM DESCRIPTION:** The problem Macintosh is at least 2 years old and begins to sporadically use the parameters set into its parameter memory.

**CAUSE:** The Macintosh's battery is only designed to last two years and may be losing its charge.

**CURE:** Check the Macintosh's serial number for the below date information.

Typical serial number = F4325HR

F = Built in Fremont

4 = The last digit of the year built. In this case 84

32 = The week of production. In this case the 32nd week in 1984

5HR = Information is not necessary for this article.

**IMPORTANT:** If you replace the battery, make sure that you record the date on a sticker or something. Then two years from the date you replaced the batteries, the troubleshooter will be able to determine the date when those batteries were installed.

If this cure does not resolve the problem, go back to the Word Search screen and search on the product's name and HTS and GTS to obtain a General Troubleshooting procedure.

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Keywords: hts

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19960215 11:05:19.00

Tech Info Library Article Number: 1832