Macintosh Performa: Can't record while using GV Modem (1/97)

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TOPIC ---

I have a Macintosh Performa 5200 and I am using the Global Village Gold IIv
modem. When I am online and the modem is in use, I cannot record any kind of
sound. When I try using the Sound control panel, I get an error stating that
"The sound input device is already in use and cannot be used for recording." If
I use SimpleText to record the sound, I get a slightly different error:
SimpleText cannot record at this moment. Another application may be using the
Sound input."

What should I do?

DISCUSSION --

If you are using a Macintosh Performa 5200, 6200, 5300, 6300, 5260, or 6320
series computer and either a Platinum V or Gold IIv modem, you may experience
the problem you described.

The Global Village Toolbox, in order to route sound from the modem through the
internal speakers, needs to use the sound hardware. Therefore, sound input is
disabled.

If you need to use your microphone while simultaneously online, you need to
disable the Global Village Toolbox. You can do this using the Extensions Manager
control panel, then restart your computer.

Having the Global Village Toolbox disabled should not affect the performance of
your data connections using either the Gold IIv or Platinum V modem.

IMPORTANT:
In order to use the fax capabilities of your modem, you need to enable the
Global Village Toolbox.

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