## No Modem Services On NuBus MultiPort Server Card (9/96)

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TOPIC -----------------------------------------------------------

I have just installed a MultiPort Server card into my NuBus-based Macintosh
computer. When I load up the MultiPort server software and configure the ports I
have no modem access. Why?

DISCUSSION ------------------------------------------------------

In order for the software to see all of the four ports on the card, you must
have the CSI server extension loaded at startup. When this software loads it
initializes the card. Even though this is non-Apple software, it is necessary.

Open the Remote Access Manager Application that is installed on the hard drive
in the Remote Access MP folder. Under the Server Menu, there is an option for
Configure Ports. This opens the port information window.

Look in the port information window to see how many ports are available (with
one card, it will say, "4 out of 4." If the card is not initialized or loaded
properly, it will say "0 out of 4." The extension to initialize the card is
included on the CSI disk.

The Remote Access MultiPort software will not allow you to "serve out" the
built-in serial ports on a Nubus-based Macintosh computer.


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