AppleShare 3.0 Commonly Asked Questions (9/94)

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TOPIC ------------------------------------------------------------

This article presents commonly asked customer questions about AppleShare 3.0,
and the answers.

DISCUSSION -------------------------------------------------------

Q) Some of the user names are "grayed out" in the User List. What's
   wrong?
A) The login for those users is disabled.  The Administrator, within
   the Admin application, must enable each user's login.

Q) How do I remotely administer my AppleShare server?
A) Apple doesn't provide a way to administer AppleShare 3.0 remotely.
   You must do administration tasks at the server or remotely via a
   third-party product.

Q) The users on the network can't see the server. What's wrong?
A) Ensure that you've done the following:

   • Launched the File Server

   • Shared the volumes

   • Given users appropriate access

Q) Should I install the workstation software for AppleShare 3.0.1 on my
   workstations?
A) You should install the AppleShare 3.0.1 workstation software, unless
   the workstations are running System 7.1.  This version has many new
   features.

Q) What can I do to maximize the performance of AppleShare 3.0?
A) Check the following:

   • Make sure that AppleShare is the only application running on the
     server.

   • Set the Remote User Activity Meter to 100%.
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- Set the RAM cache between 1024K and 2048K.

- Eliminate any third-party extensions.

  Increasing the memory partition for the AppleShare File Server
  application won't affect performance.

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