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Macintosh: Telephone Call Routing System

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TOPIC -----

This article describes the TFLEX Telephone Call Routing System available from Magnum Software Corporation.

DISCUSSION -----

TFLEX is an automated phone-handling system that uses a Macintosh to route calls to an appropriate department or provide voice mail services. It uses a voice digitizer connected to a Macintosh serial port. TFLEX stores incoming messages on a Macintosh hard disk. Full picture programming allows the user to customize the software. TFLEX works with video phones. The FAX module requires a FAX modem.

You can find the address and phone number for Magnum Software Corporation in a separate article in the Tech Info Library.

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