PowerTalk: Troubleshooting Common Problems (9/93)

```
Article Created: 28 September 1993

TOPIC -----------------------------------------------------------

This article describes common problems and solutions when using
PowerTalk.

DISCUSSION ------------------------------------------------------

Registration problems
---------------------
Problem: You get a dialog box reporting that there is someone else with
         your name in the same catalog. The two names are differentiated
         by a creation ID.

Solution: Check with your administrator to be sure which creation ID is
          yours.

Access to catalogs and services
-------------------------------
Problem:  You can't find the Key Chain icon or you've thrown it away.

Solution: To create a new Key Chain, go to the PowerTalk Setup control
          panel and click the Key Chain button.

Problem:  You can't find the Mailbox or the Catalogs icon.

Solution: PowerTalk is probably turned off. Go to the PowerTalk Setup
          control panel and activate PowerTalk.

Problem:  AppleTalk or PowerShare catalogs are dimmed in the Catalogs
          window.

Solution: Go to the Chooser and activate AppleTalk.

Problem:  You get a message that the system can no longer access a server
          on your network. In some cases a Resolve button appears in the
          notification dialog box.

Solution: Click the button to reconnect. Check the cable connection on the
          back of your computer.
```

Keywords: ksts

==

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 13486