## SNA•ps 3287 and LaserWriter Driver 8.0 Problem (1/94)

Article Created: 19 August 1993
Article Reviewed/Updated: 4 January 1994

TOPIC -------------------------------------------------------------

I'm encountering a problem between SNA•ps 3287 1.1.1 and LaserWriter driver
8.0.  When I attempt to receive a print job from an IBM host I get errors
with the PrintMonitor and my Macintosh locks up.  I changed settings to
receive the job as a text file and it worked fine.

I then installed LaserWriter driver 7.1.2, which comes with System Software
7.1, and receive a print job file and it printed properly.  Is there a
problem when using SNA•ps 3287 1.1.1 and LaserWriter driver 8.0?

I just recently purchased SNA•ps 3287, if I need to upgrade to SNA•ps Print
what is the procedure and the cost if any?

DISCUSSION --------------------------------------------------------

We did some testing with the new LaserWriter Driver 8.0 and SNA•ps. Here is
what we found:

1) SNA•ps Print worked fine with LaserWriter 8.0 or 7.1.2 in both AS/400
   and 3287 mainframe printer emulation.

2) SNA•ps 3287 worked fine with LaserWriter 7.1.2.

3) SNA•ps 3287 failed very badly with LaserWriter 8.0.  It hung the
   PrinterMonitor and required a 'Stop Printing', dropping the PrintMonitor
   Document folder in the Trash (One document was X-ed out), and manually
   restarting the Macintosh with the Programmer switch. Menu Restart just
   hung in PrintMonitor.

So it looks like the workaround is to use LaserWriter Driver 7.1.2 with
SNA•ps 3287 and if the LaserWriter 8.0 Driver is needed, LaserWriter 810,
then you have to upgrade to SNA•ps Print.

Upgrades from SNA•ps 3287 to SNA•ps Print software are available; there is
no charge for the upgrade.  For more information on upgrades use the search
string of "SNA•ps 3287 and upgrade" in the Tech Info Library.

Article Change History:

4 Jan 1994 - Updated article with testing information.

Keywords:  <None>

===================================================================

This information is from the Apple Technical Information Library.

19960215 11:05:19.00
Tech Info Library Article Number:  13042