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SNA•ps 3270 and Adjustable Keyboard (5/93)

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TOPIC -----

I'm trying to use an Apple Adjustable Keyboard with SNA•ps 3270 1.1.1. I get a dialog which more or less says "SNA•ps doesn't recognize your keyboard, so we'll use the regular Apple Keyboard layout". The SNA•ps 3270 1.1.1 release notes I got from AppleLink lists "Resources were added for new Norsi keyboard". However, the Read Me file on the 1.1.1 Install disk omits this entry.

I really don't want to have to use another keyboard, so is there any hope of resolution of this problem in some kind of timely manner?

DISCUSSION -----

We tested this on my Quadra 950 and we got the same message the you received. SNA•ps 3270 1.1.1 and 1.1.2 worked fine with the Adjustable keyboard, that is, the standard keyboard only displays the basic keys not the function keys or the page up, down, and so on. You can enter data via the main keyboard without trouble. The function keys (located on a separate portion of the overall "keyboard community") did function as the default IBM function keys. The only thing that we noticed is the SNA•ps 3270 keyboard remapping features for the function keys, and others is not possible with the Adjustable keyboard.

The Internal Release notes which the you received stated that the support was added for the Norsi or the Adjustable keyboard. The fixes were at the time of the SNA•ps 1.1.1 engineering release (October 30,1992), was to be sure SNA•ps 3270 did not bomb when the Adjustable keyboard was used by the SNA•ps 3270 client Macintosh. The Adjustable keyboard was not final when SNA•ps 3270 1.1.1 was final. The SNA•ps 3270 1.1.1 product still has an outstanding reported bug for full support of the Adjustable Keyboard. The full support for this keyboard includes supporting several ADB (Apple Desktop Bus) devices which collectively make up a keyboard. The main keyboard reports an ADB address, the function keyboard reports another ADB address and the sound controls appear to report a third. The standard keyboard remapping logic in just about any emulation product (DEC, HP, IBM, etc.) has had some problems with the Adjustable keyboard.

So in summary, SNA•ps 3270 1.1.1 and 1.1.2 behaves pleasantly with the Adjustable keyboard. SNA•ps 3270 1.1.1 and 1.1.2 will function with the Adjustable keyboard and the function keys will be defined as the mapping default makes them.

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