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AlisaShare: User Limit around 62

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TOPIC -----

I have the following configuration:

- DEC VAX 6000 series running VMS 5.3 PCSA and AlisaShare
- All-Ethernet environment

The VAX is dedicated to desktop services, including file and print sharing. When more than 62 users log on to the VAX using AlisaShare, the process locks up and must be restarted. Even when this limit is approached and users log off, the process remains locked. The VAX is currently serving over 200 Macintosh and MS-DOS systems.

I spoke with Alisa Tech Support and was told the limit for AppleShare in general was 62 users and could not go beyond that. They suggested starting a second Alisa Process to cover additional needs, but I am reluctant to do this because of the extra time needed to administer it.

I know of the 50-user limit of Apple's AppleShare server software and the 254-node limitation of AppleTalk Phase 1, but not of a maximum limit of 62 simultaneous users.

Do you know of any such limitation? If yes, is there a workaround? If not, what could be the source of the problem?

DISCUSSION -----

We contacted Alisa Technical Support and they told us that AlisaShare has a user limit of "around" 62 users. This is not an AppleShare limit. Starting another process is the only way we know to work around this problem.
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